



Bytek and IT Resources Merger: Marketing team: from left: Frank Clonan, Eamonn Cullen, Audrey Smith, Eamonn Keller, Ruth Holbrook, Brendan Moran, James Saunders and Ciaran Ryan.

Bytek and IT Resources join forces

IT Resources has merged with **Bytek**, formerly a keen competitor of ours in the Dublin market. Our combined expertise and buying power now bring you lower prices, a greater product range and higher service levels. Bytek's strength brings to us improved infrastructures, further streamlining of operating systems and even greater accreditation with global suppliers. Together we now offer a wider geographical spread.

In addition, Bytek's technical strength brings further improvements to our offering at IT Resources. Their help desk and field engineering team are accustomed to

supporting many of Dublin's bluechip companies and this level and depth of support further improves our delivery. Together our critical mass makes us a much stronger company. It also provides us with higher levels of access and support from the industries biggest vendors which include HP, IBM, DELL, Cisco and Microsoft among others.

Through our merger and restructuring process a number of our staff have gone to set up their own ventures. We thank them for their part in our growth and sincerely wish them well in this tougher economic climate.

Our Health Check will cut your costs and keep your business fitter for 2009

An independent customised **Health Check** from **IT Resources** will compare and evaluate available options, thus empowering you to future proof your IT Solution & allowing you to grow your business & keep it running efficiently. Our Health Check offers an invaluable exercise as an independent review of your existing IT structure culminating in a comprehensive report with recommendations that will raise the standard of

your business.

An audit and review by our specialist IT team will ensure that your business is operating in a most cost effective way and that the benefits of technology are working for you, increasing both productivity and efficiency. We can also look at your current IT Support requirement and make recommendations to help keep costs down in this important area.

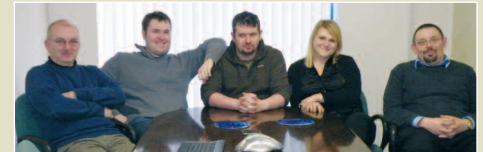
BYTEK-IT Resources

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Sales Dublin: sales@bytek.ie **Sales South East:** sales@itresources.ie www.bytek.ie

Meet the Helpdesk Team



Jim Cole, Brian Butler, Paul Byrne, Genevieve Silvey and Jim Long.

Helpdesk

Helpdesk Administration:

Genevieve Silvey joined the company in 2007, she is mainly responsible for scheduling of our on site support.

Helpdesk support

- Paul Byrne has been with the company since 2003, as well as providing level 1 & level 2 support he has excellent technical knowledge of the Sonicwall product range.
- Jim Cole has been with the company since 2006 providing level 1 & level 2 support
- Jim Long has been with the company since 2006, providing level 1 and level 2 support
- Brian Butler has responsibilities for 1st level support, workshop and monitoring our RMS service.

Technical Backup



Michael Whelan, Technical Director, Bytek-IT Resources

Michael Whelan, Head of the Support Dept in Bytek-ITR in the South East takes a very hands on approach. He works directly with his team, always available to problem-solve and support his field engineers. Michael says, "we are delighted with the additional strength now since teaming up with Bytek. Together we offer an even faster turn-around over a greater geographical area and welcome the additional expertise introduced through some of Bytek's specialist engineers".

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BYTEK-ITR & CORVIL PARTNERSHIP

LATENCY MANAGEMENT OF ULTRA FAST MARKET DATA SERVICE

Corvil is the technology and market leader in Network and Application Latency Management Systems for Capital Markets. Corvil's global client base includes leading Exchanges, Investment Banks, Hedge Funds and Service Providers who demand the highest network and application performance for their business and their customers.

Corvil's products offer a complete solution for enhancing electronic trading, execution and market data including SLA (service level agreement) compliance, performance monitoring, event troubleshooting and infrastructure optimization.

Corvil was founded in 2000 and operates from Dublin, London and New York.

Corvil and Bytek-ITR Partnership

Bytek-ITR provides hardware and software Integration and Fulfillment Services for New



Product Sales and Customer Evaluations.

'Bytek is a key partner in our Supply Chain. We are delighted with the quality, efficiency and reliability of the services provided and with the commitment and enthusiasm of the team' – James Henry, VP Engineering & Operations, Corvil Limited.

ELIMINATE DANGEROUS WEB CONTENT WITH SONICWALL SERVICES

IT RESOURCES RECOMMEND SONICWALL FIREWALLS.

Here's one of the reasons why:

SonicWALL Content Filtering Service (CFS) provides enterprise-class businesses and educational institutions with greater control to transparently enforce productivity and protection policies and block inappropriate, illegal and dangerous Web content. Featuring a



dynamic rating and caching architecture, SonicWALL CFS blocks multiple categories of objectionable Web content, providing the ideal combination of control and flexibility to ensure the highest levels of productivity and protection. Data is forwarded directly to the ViewPoint™ reporting package, delivering a high level of network visibility through graphs, charts and data search functionality. As an added benefit, SonicWALL content filtering is configured and controlled from the appliance, eliminating the need for a costly, dedicated filtering server.

New Lenovo 2-Screen Workstation

Lenovo have just launched the **ThinkPad W700ds mobile workstation** – the first mobile workstation in the industry to feature two screens. Key points to note include:

Lenovo combines a new balance of unique design with complex engineering and unparalleled performance

Measuring almost 40 percent of the 17-inch primary screen, the 10.6-inch second screen gives users extra screen real-estate, measuring approximately the size of a Lenovo IdeaPad S10e netbook

The second screen easily slides out from the PC cover behind the primary screen, and it can also be adjusted to fit a user's viewing angle by up to 30 degrees.

Contact us today for further information.



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News. News. News.

TIMBERLAND MOVE TO GENESIS

Supplied by Bytek-IT Resources

Timberland main Sales Agent and Franchise Partner in Ireland Mizen Head Sales have recently implemented the full Genesis Retail Stock Management System at their head office in Cork and six shops at Limerick, Belfast, Bridgewater, South Anne St Dublin, Dundrum Shopping Center and Cork.

The system manages their vast range of stock as well and all sales throughout the company from the ordering process, transfer of goods right through to valuable sales and reporting information.



Timberland stock premium men's, women's and children's footwear and clothing and knowing what items both to buy and stock at the various locations is essential information for MD Richard Deasy who stated "The planned Genesis Retail 'Roll-Out' was delivered and implemented seamlessly, and within schedule – a job well done by all involved. The accurate information the system gives me is invaluable and offers the welcome advantage I need"

Bytek-IT Resources are sole distributors in Ireland for the Genesis Retail & Stock Management System. Email us on sales@itresources.ie for more information.

A Disaster Recovery Solution may be worth considering!



"Not even a **Bytek-IT Resources Disaster Recovery Solution** could save our customer Victor O' Dwyer shoes, Drogheada (Genesis user) from this one"

LENOVO N500 BUNDLE OFFER

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lenovo™



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